

# 2019-2020 Annual Report

## Geauga County Department on Aging

GDA

2019-2020

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Dear Supporters,

Thanks for another great year! As we look back at 2019, we remain grateful for your continued support. Your donations, sponsorships and volunteerism have allowed us to expand our services and programming, helped us reach more seniors and allowed us to provide the very best services. You've invested your time and your financial resources in the GDA and we've prepared this Annual Report to provide you with an accounting of how we did over the past fiscal year; whom we served, what we offered, where we received our operating revenue and how we spent our funds.

We remain focused on serving as a responsible steward of your gifts, grants, and tax dollars. We hope you will continue to be a part of senior services through volunteering, advocacy, and financial support.

We hope this Annual Report gives you some perspective on what we've accomplished during the past year.

Sincerely,

Jessica Boalt, MMT, MT-BC, AP-BC  
Director, Geauga County Department on Aging



The senior population is growing in every township, village and city in Geauga County. The total senior population is approaching 30,200 with approximately 13,000 individuals accessing services and programs through the Geauga Department on Aging (GDA). The GDA, its four Senior Centers and Adult Day Service are managed by 35 staff members and 563 volunteers. We are pleased to share our program highlights from 2019 and look forward to many more years of supporting positive aging by providing Geauga County seniors with programs, services and resources that promote health, wellness, safety, independence and dignity.

**“You are never too old to set another goal or to dream a new dream.”**  
- Les Brown

**GROWTH** Assistance with Daily Living (ADL)\*

The Assistance with Daily Living (ADL) Program enables seniors to achieve optimal functioning with activities of daily living skills, as well as to maintain a clean, safe, and healthy environment. Services are provided by homecare contractors in the senior’s private residence.

**Total Seniors Served:** 175

**Total Hours of Service:** 17,415.5 hours

\*Program participation fees may apply based upon income-eligibility

**GROWTH** Care Coordination

The Care Coordination Program helps seniors with complex concerns to solve problems, understand resources, and make connections to services in the community. The program is centered on supporting seniors so that they can stay independent or in the least restrictive setting possible. Social Services Staff provide assistance on an ongoing basis to seniors, their families or support systems.

**Total Seniors Served:** 831

**GROWTH** Chore and Home Safety\*

The Chore and Home Safety Program helps seniors to stay in their homes by assisting with home safety issues, fire prevention, and home safety adaptations. Contractors and GDA staff provide home safety services such as plumbing, heating/cooling, electrical and carpentry work.

**Total Seniors Served:** 1,265

\*Program participation fees may apply based upon scope of work



GROWTH

## Support Services

GDA staff provides support services to seniors via telephone or in person in an effort to connect seniors to resources and services to meet their needs. Often, staff make calls on the senior's behalf or even assist with completing applications for local resources.

**Total Seniors Served:** 5,266

**Total Hours of Service:** 9,625

\*Tracking of "Actual Hours" of Support Service began 1/1/2015 at Agency

## Information and Referral

The Information & Referral (I&R) Program collects and maintains information on community services in Geauga County. I&R works in partnership with local organizations, businesses and agencies to ensure that accurate and up-to-date information is available to assist Geauga's seniors with their needs.

**Total I&R Requests:** 15,224

GROWTH

## Out of County Medical Transportation

The Out of County Medical Transportation Program provides safe, reliable transportation to and from out of county medical appointments. GDA Drivers maintain flexible schedules to meet seniors' appointment needs.

**Total Seniors Served:** 217

**Total One Way Trips:** 2,242

"Aging is not  
'lost youth'  
but a **new**  
**stage of**  
**opportunity**  
**and**  
**strength.**"  
*- Betty Friedan*

## Senior Center Transportation

The Transportation Program provides safe, reliable transportation to and from our Senior Centers. Seniors can receive transportation at no cost two days a week to the Senior Center closest to their residence, as well as one day a week to a Senior Center of their choice.

**Total Seniors Served:** 150

**Total One Way Trips:** 14,119





"Resolve to be *tender with the young, compassionate with the aged, sympathetic with the striving, and tolerant with the weak and the wrong. Sometime in your life you will have been all of these.*"  
 - Dr. Robert H. Goddard



## Donated Food

The GDA recognizes that many of Geauga's seniors struggle with food insecurity. In an effort to assist with the senior hunger issues in the County, GDA collaborates with local food establishments to coordinate the receipt of surplus food items. The surplus food is dispersed among our Senior Centers and made available for seniors to take home.

**Total Seniors Served: 435**

## Food & Beverage

The Food and Beverage Program provides baked goods, seasonal fruit, coffee, tea and juice to seniors who attend the Senior Centers.

**Total Seniors Served: 803**



## Home Delivered Meals

The Home Delivered Meals Program provides homebound seniors a nutritionally balanced lunch and a friendly volunteer for a face to face visit up to five days a week. While the meals provide 1/3 of a senior's daily nutritional needs, the face to face visit provides socialization to seniors and peace of mind to caregivers. Diabetic and low sodium meals are available upon request.

**Total Seniors Served: 496**

**Meals Delivered: 59,969**



## Congregate Meals

The Congregate Meal Program provides seniors with a nutritionally balanced lunch up to five days a week at our Senior Center sites. These meals provide 1/3 of a senior's daily nutritional needs.

**Total Seniors Served: 669**

**Meals Served : 14,289**



# Senior Centers\*

The GDA consolidated from 5 Senior Centers to 4 Senior Centers in 2015 to better serve the needs of Geauga Seniors. Our Senior Centers offer Geauga County seniors ongoing education, creative expressive activities, exercise and wellness classes, cognitive stimulation and trips.

**Total Seniors Served:** 2,562

**Total Hours of Service:** 132,698

\*\*Tracking of "Actual Hours" of Recreation & Education participation began 1/1/2015 at Agency



## Senior Centers Annual Census



Bainbridge Senior Center: 658 Attendees  
11,595 Hours of Service



Chardon Senior Center: 1,546 Attendees  
60,507 Hours of Service



Middlefield Senior Center: 611 Attendees  
19,876 Hours of Service



West Geauga Senior Center: 1,107 Attendees  
40,712 Hours of Service

"How does one keep from **GROWING OLD INSIDE?** Surely only in **community.** The only way to make friends with time is to stay friends with people.... Taking community seriously not only **GIVES US THE COMPANIONSHIP WE NEED,** it also **relieves us of the notion** that we are **indispensable.**"

- Robert McAfee Brown

## Adult Day Services\*

The Adult Day Service Program provides enrichment activities to seniors who are in need of a caring, positive and structured environment during the day due to memory loss, cognitive impairment or Alzheimer's Disease. Adult Day Services are available Monday through Friday and transportation is available.

**Total Seniors Served:** 64

**Total Hours of Service:** 20,985

\*Participation fees may apply for select classes and programs





# Legal Services\*



The Legal Services Program provides seniors confidential legal consultation and assistance with eldercare matters. Services are provided through a contracted law firm. Attorney's assist seniors with Deed corrections, Wills, Financial Power of Attorneys and Long Term Care Planning.

**Total Seniors Served: 293**

\*Program participation fees may apply based upon income-eligibility



# Medicare/OSHIIP

Staff trained by the Ohio Dept. of Insurance "Ohio Senior Health Insurance Information Program" are available to answer your Medicare questions. Individual meetings can be arranged or materials can be provided during Medicare Open Enrollment (Oct. 15 to Dec. 7) and throughout the year about the following: Medicare A (Hospital), Medicare B (Doctors), Medicare D (Drugs), Medicare Supplemental Insurance, Medicare Advantage Plans, Financial Help with Medicare B Premiums, Financial Help with Medicare D Premiums & Drug costs.

**Total Seniors Served: 249**

**Total Consumer Savings: \$80,532.58**

"For a community to be whole and healthy, it must be based on people's love and concern for each other."  
*- Millard Fuller*

# Volunteers

The Volunteer Program at the Department on Aging provides opportunities for all ages to engage in service activities to positively impact Geauga County seniors. Our volunteer opportunities range from clerical and recreational assistance to Home Delivered Meals drivers. Our volunteers' dedication and many hours of service are the reason the GDA is able to provide both the volume and quality of our present services.

**Total Volunteers: 563**

**Home Delivered Meals Drivers: 263**

**Miles Driven by Home Delivered Meals Drivers: 119,097.75 miles**

**Volunteer Hours of Service: 15,494.75 hours**

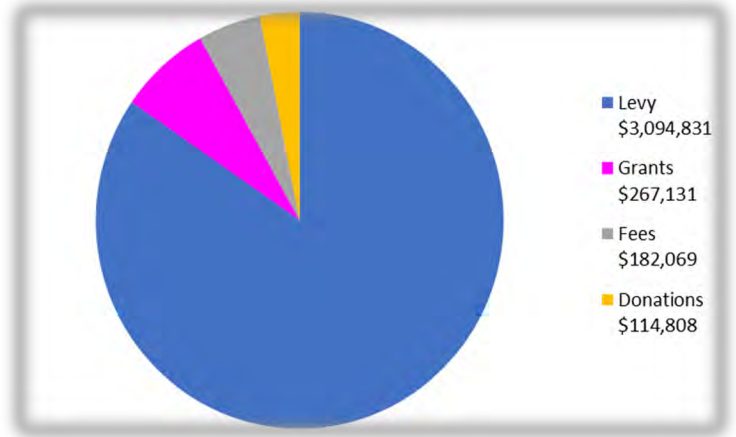
**Volunteer Cost Savings to GDA: \$490,533.90 \*\*\***



\*\*\*Reflects 2019 Federal Mileage Reimbursement Rates & Hourly Figures from 2020 Bureau of Labor Statistics data, indexed by Independent Sector in July 2020

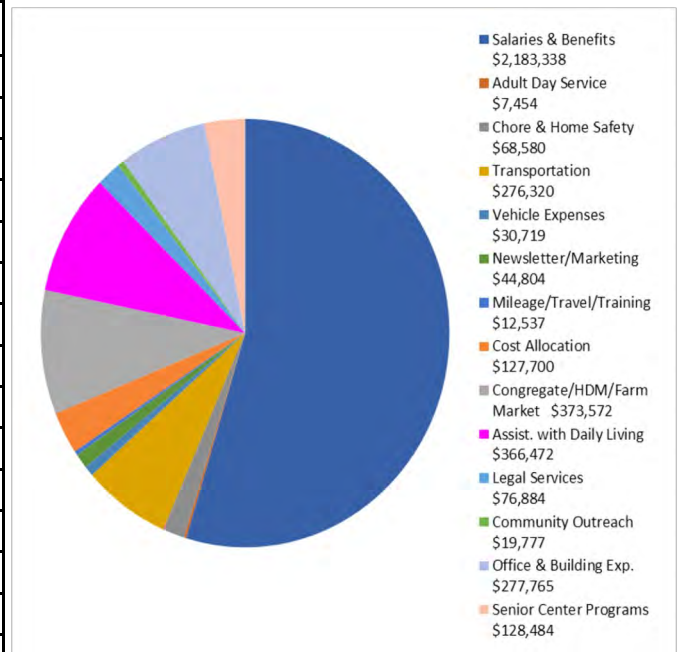
# 2019 Revenue

Revenue	Amount	Percent
Levy	\$ 3,094,831	84.59%
Grants	\$ 267,131	7.30%
Fees	\$ 182,069	4.98%
Donations	\$ 114,808	3.14%
<b>Total Revenue</b>	<b>\$ 3,658,839</b>	<b>100.00%</b>



# 2019 Expenses

Category	Amount	Percent
Salaries & Benefits	\$ 2,183,338	54.66%
Adult Day Service	\$ 7,454	0.19%
Chore & Home Safety	\$ 68,580	1.72%
Transportation	\$ 276,320	6.92%
Vehicle Expenses	\$ 30,719	0.77%
Newsletter/Marketing	\$ 44,804	1.12%
Mileage/Travel/Training	\$ 12,537	0.31%
Cost Allocation	\$ 127,700	3.20%
Congregate/HDM/Farm Market	\$ 373,572	9.35%
Assist. with Daily Living	\$ 366,472	9.17%
Legal Services	\$ 76,884	1.92%
Community Outreach	\$ 19,777	0.50%
Office & Building Exp.	\$ 277,765	6.95%
Senior Center Programs	\$ 128,484	3.22%
<b>Total Expenses</b>	<b>\$ 3,994,406</b>	<b>100%</b>



"Salaries & Benefits" indicate direct service provision and administrative support for programs and services

# Other Notable Services at GDA



- \* **Senior Newsletters Mailed:** 58,972
- \* **Senior Farm Market:** 344 Seniors Served
- \* **Title XX Transportation Vouchers:** 85 Seniors Served
- \* **Tax Assistance:** 492 Seniors Served
- \* **Donated Medical Equipment Program**



## GDA Staff

Christine Bacon—Recreation & Education Coordinator  
Kristen Bibby—Home Delivered Meals & Vol. Coordinator  
Jessica Boalt—Director  
Rudy Breunig—Senior Transportation Coordinator  
Millissa Brosch—Recreation & Education Assistant  
Leah Byler—Information & Referral Assistant  
Deana Catucci—Support Services Coordinator  
David Craig—Recreation & Education Assistant  
Sherri Davis—Information & Referral Assistant  
Natalie Dolezal—Recreation & Education Coordinator  
Reba Dykes—Administrative Services Manager  
Karen Fueger—Food Service Coordinator  
Nathan Gorton—Recreation & Education Assistant  
Shaunna Gyorki—Recreation & Education Assistant  
Kathy Hartz—Transportation Driver  
Jessica Kaluga—Fiscal & Budget Officer  
Vicki Krueger—Adult Day Service Coordinator  
Debbie Markovic—Information & Referral Assistant  
Sandy McLeod—Senior Centers Supervisor  
Becky O'Reilly—Recreation & Education Coordinator  
Natalie Pajk—Social Services Worker

Peggy Peters—Food & Services Aide  
Kathy Petrella—Assistant Director  
Bill Phillips—Community Outreach & Marketing Coord.  
Megan Pizzino—Case Manager  
Magaly Rios—Recreation & Education Assistant  
Cherrie Roth—Transportation Driver  
Ed Shortridge—Maintenance Coordinator  
Karen M. Stone—Internal Operations Manager  
Karen L. Stone—Recreation & Education Assistant  
Mark Stukbauer—Chore and Home Safety Coordinator  
Jeff Thomas—Transportation Driver  
Michelle Warren—Social Services Worker  
Amber Weinhart—Recreation & Education Coordinator  
Cathie Wells—Asst. Adult Day Service Coordinator  
Melissa Wheeler—Recreation & Education Coordinator

## Special Thanks

Geauga County Board of Commissioners  
GDA Advisory Board



GDA Staff & Volunteers  
Gauga County Residents  
WRAAA