



Child Support  
Customer Service  
Web Portal



Access your Child Support case information online at  
[jfs.ohio.gov/OCS/](https://jfs.ohio.gov/OCS/)

- ❖ This interactive web portal provides child support customers a secure environment to view their child support case information on demand, 23 hours a day, seven days a week.
- ❖ To register, both Obligor and Obligees will need their 10 digit SETS case number and social security number.  
In addition, the Obligees will need either
  - The last 4 digits of their direct deposit account, or
  - The last 4 digits of their Ohio e-QuickPay Card number.
- ❖ Upon successful completion of the registration process Obligor and Obligees are able to
  - View and print up to two years of child support payment data.
  - View your own address, employment, and health insurance information.
  - View the support order information on file with the child support agency.

For Web Portal issues and/or questions please contact 1-800-868-1556, option 7.

For case specific questions contact Geauga County Child Support at  
440-285-9141 or 800-209-7590.